

Tech Mahindra

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www.techmahindra.com.my

Employees: Over 117,200

Industry: IT/ITES

Region: Global

Tech Mahindra Solutions:

- Business Process Services
- Next Gen Solutions
- Customer Experience
- Enterprises of Future
- Infrastructure Management Services

Customer Since: 2016

“EDCS has delivered highest closures amongst other vendors of Tech Mahindra – Malaysia and helped in closing niche-linguistic skilled requirements.”

EDCS Help Tech Mahindra in Staff Augmentation

Business Need

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise with over 117,200+ professionals across 90 countries, helping over 885 global customers including Fortune 500 companies. Tech Mahindra is amongst the Fab 50 companies in Asia (Forbes 2016 list) and a part of the USD 19 billion Mahindra Group that employs more than 200,000 people in over 100 countries.

TM Malaysia ITES team relies on EDCS to provide staff augmentation and recruiting services.

The Challenge

TM made critical decision to expand its services offerings in MY and become a leader in the ITES foot print.

To accomplish this goal and objectives, TM needed many resources across the linguistic areas in MY as they found short on resources and hence sought external assistance to have people on boarded for both long term and as well as short term projects. EDCS proven success on both IT and non-IT space in the market enables TM to move forward with using EDCS as the staffing provider.

The Solution

EDCS crafted a unique staffing end to end solution that allowed TM to come up with schedules for technical evaluations. EDCS recruiters were able to shift through resumes with eminent candidate screening process, and with the help of recruitment engine for auto screening, the best and the most probable candidates were opted by TM. This auto-screening solution candidates for requirements across multiple projects which requires multiple skills across multiple geographies.

With the help of EDCS and its strategic solutions, TM was able to onboard all the candidates on time and as required by the project team. This has ensured that the project was able to kick off on time and without any delays.

Benefits

EDCS was able to deliver this project ahead of schedule and under budget. As a result of this partnership, the client was able to reduce the total project cost marginally and they were able to complete the project ahead of schedule and under budget. Most importantly, TM is now able to sustain its competitive advantage and favourably position itself for future