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Industry: Chemicals & Fertilizer

Mangalore Chemicals and Fertilizers Limited (MCF) is a subsidiary of Zuari Agro and Chemicals Limited, an Adventz group company, which holds 53.03% equity shares. The 'Adventz' Group is an Indian conglomerate with global ambitions that participates in and contributes to India's economic growth and prosperity through transformational change. The Adventz Group and the UB Group are promoters of MCF.

“My heartiest congratulation to each of one you who were part of DR setup as well as mock drill of SAP. Keep up the good job in supporting us too”

**.... Manager IT,
Mangalore Chemicals
and Fertilizers Limited**

Implementation & maintenance of disaster recovery system for SAP ECC with Oracle database on Exadata

Business Need

MCF was looking for a professional help for the implementation and maintenance of disaster recovery system for their SAP application

The Challenge

MCF is having the SAP CCE with Oracle RAC database running Exadata but there was no disaster recovery mechanism in place. There were few incidents which caused disruptions in SAP application and impacted the business functions, hence MCF decided to go for disaster recovery setup and wanted some expertise in implementing and maintaining the same.

The Solution

EDCS quickly decided the upgradation and migration plan based on the prior experience and reusing earlier knowledge base. Developed the resource plan keeping PPL go-live date in mind. Production go-live performed during weekend with very short downtime. The SAP was upgraded to ECC 6 EHP 7 and database to Oracle 11g successfully. EDCS ensured the smoother go-live through hyper care support.

Benefits

- Reduced business risk by disaster recovery system in place
- Reduced the risk of data loss from up to 24 hours to just minutes
- Reduced potential downtime from 24 hours to less than 2 hours.